



Remote eye

Get immediate live
remote assistance

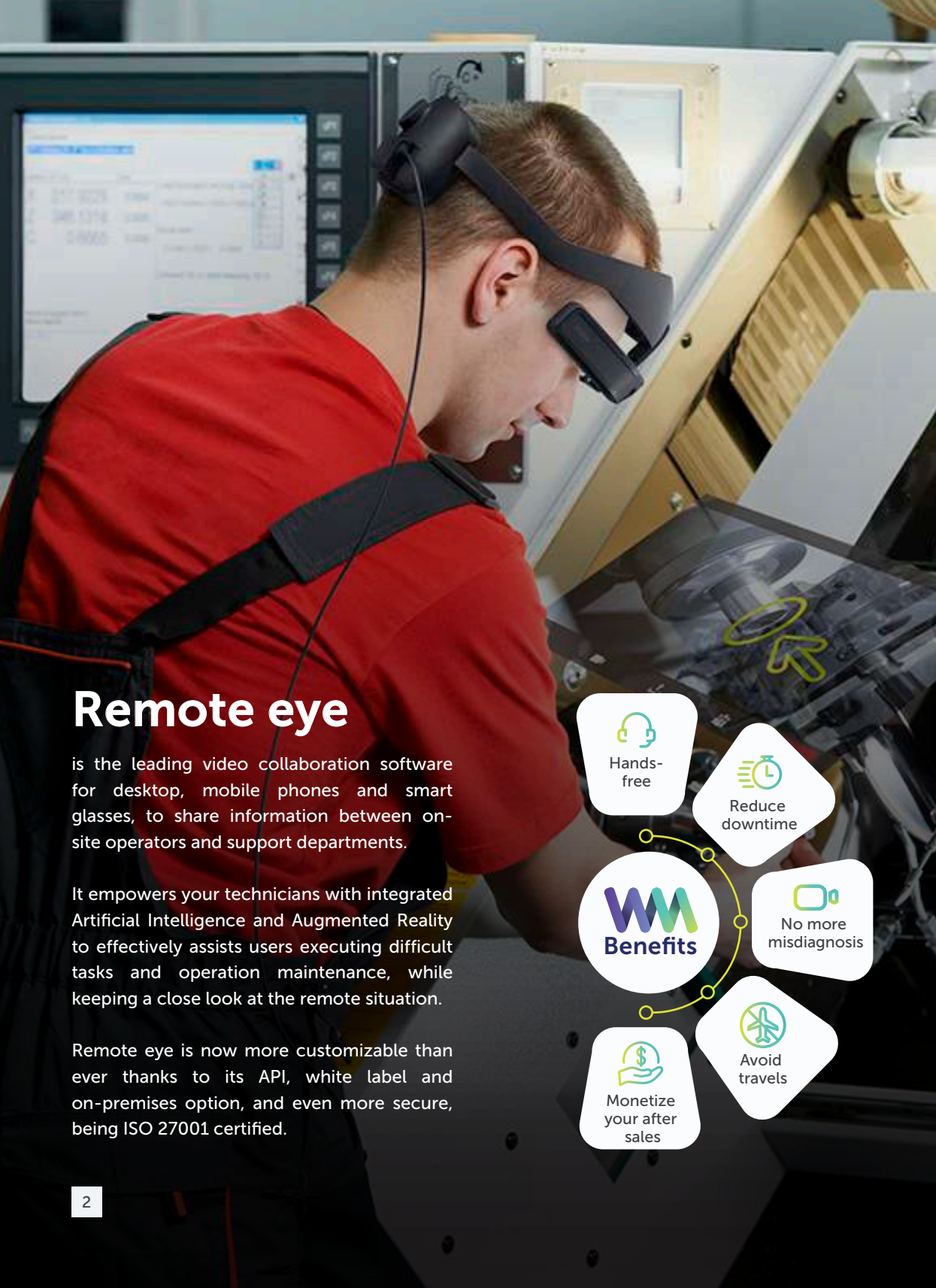
● Live now



Participants



 Wideum



Remote eye


is the leading video collaboration software for desktop, mobile phones and smart glasses, to share information between on-site operators and support departments.

It empowers your technicians with integrated Artificial Intelligence and Augmented Reality to effectively assists users executing difficult tasks and operation maintenance, while keeping a close look at the remote situation.

Remote eye is now more customizable than ever thanks to its API, white label and on-premises option, and even more secure, being ISO 27001 certified.



Industries where you can find us

 Equipment Manufacturers Audit and Inspection Field Services Mining, Oil and Gas Automotive

Compatible hardware

Our products can be used in a wide range of devices making it possible to work and connect from mobile phones and laptops to smart glasses.



Smart Glasses



Smartphones



Tablets

Download Remote Eye from



Our partners

Leading manufacturers of smart glasses rely on us.



Key factors

- ✓ API and on-premises option available
- ✓ Unlimited cloud storage and recording
- ✓ White label option
- ✓ Customer success service
- ✓ Calls with multiple free guests
- ✓ 24/7 support in various languages





Some of our key features

Functions that get your tasks done effortlessly.



Floating licenses solution



Connect to third- party experts without license



Chat with speech-to-text and multilingual translation



HD image quality with low bandwidth mode option



Face masking



Live drawing and live anotations



Multi-call platform



Image recognition with Artificial Intelligence

And way more to discover.

Security and privacy



Encrypted data

Transport Layer Security (TLS 1.2) encryption plus AES 256-bit encryption at rest.



Cloud Services

AWS servers as a standard: AICPA SOC 1, SOC 2 type 2, SOC 3 and ISO 27001, 27017 and 27018 certified. Different options available for on-premise applications.



Firewall

Trend Micro Cloud One - Workload Security (DSaaS) as Wideum's Intrusion Detection and Prevention System (IDS / IPS).



Backups

3 backups a day of all your data, saved on different servers, from different providers.

 **Wideum**
is ISO 27001 certified





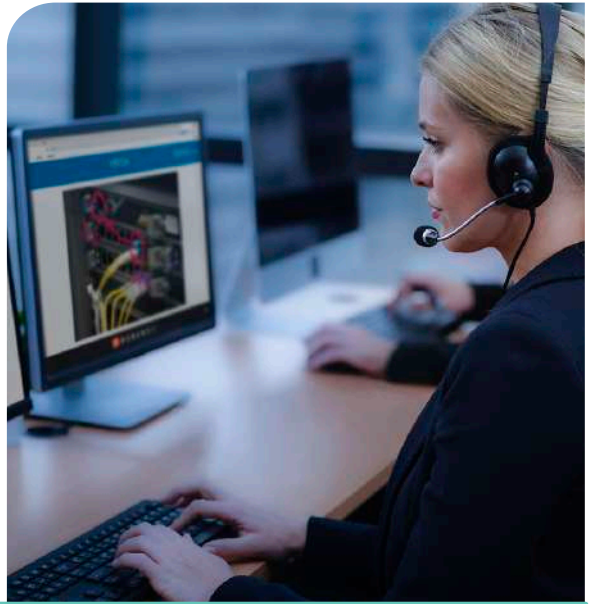
**Complete inspections,
maintenance, processes and
resolve problems with ease,
knowing that your
performance is always under a
secure environment.**

Wideum is

creating a future in which the digital communication of professionals is empowered thanks to our top-notch products and Easy-to-use solutions.

They are conceived to assist your workforce faster, safer and smarter in all environments.

Our value proposition is focused on understanding the needs of your business and providing the best remote assistance solution available on the market.



They rely on us

 **COMEXI**

 **KEYSIGHT**

SIEMENS

 **CEPSA**

TRIGO
Global Quality Solutions


 **thyssenkrupp**

KUKA


 **amazon**



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